CALL
CENTER

Hybrid PBX
Virtual Fax
Hot Desking
Call Billing
Hotel Features
Call Center Apps
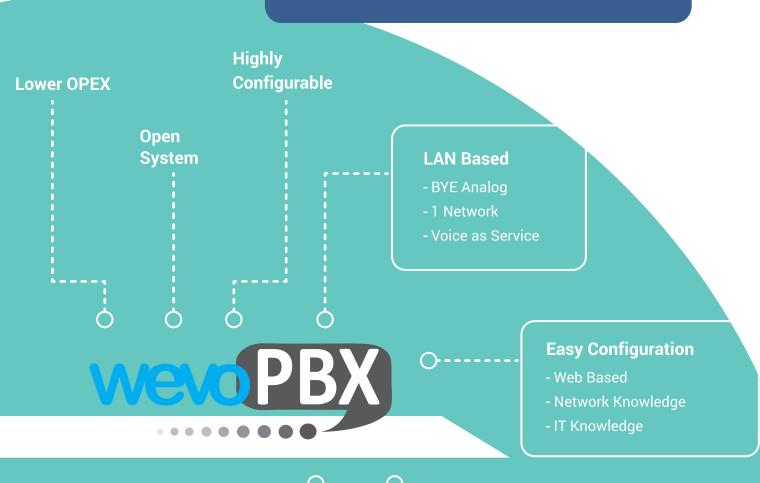**Call Recording**
Virtual Conference

WEVO™

WevoPBX For Your Current and Future Communication System

WevoPBX is scalable in terms of hardwares and softwares. The system uses standard server based hardware which can be upgraded to increase capacity. High availability feature is available to minimize down time and increase utilization.

Since it is IP based solution, you can link all your businesses to reduce cost and unify all of them.
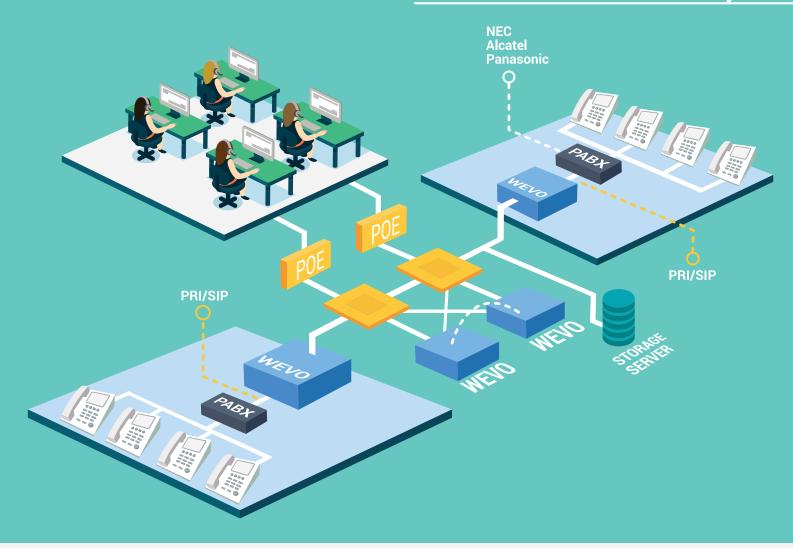
What is WevoPBX

- WEVO Embedded Linux OS.
- IPPBX meet Unified Threat Management (UTM).
- Linux OS is based on well known robust distribution.
- Package as hardcoded firmware with upgradable & installable module features.

Lower OPEX

Highly Configurable

Open System

LAN Based
- BYE Analog
- 1 Network
- Voice as Service

wevoPBX

Easy Configuration
- Web Based
- Network Knowledge
- IT Knowledge

BYE Propriety Phones!

Comprehensive Security

WevoPBX Voice Connectivity

NEC
Alcatel
Panasonic

PRI/SIP

PRI/SIP

POE

POE

WEVO

WEVO

WEVO

WEVO

PABX

PABX

STORAGE SERVER

01 **WevoPBX is easy to deploy and manage via WEB interface.** Receptionist or Operator can utilitse WEB operator panel for calls monitoring and transfer. A web user portal for user to set their own call forwarding, Web Fax, CDR and etc.

02 **WevoPBX is All in One.** Contain all the telephony features in a box such as IPPBX, CDR, CTI, ACD, Call Recording, Fax to Email, WEB Fax, Firewall, Call Routing and many more...!

03 **WevoPBX is a truly IP based solution.** It is able to integrate with Internet VOIP providers which gives excellent call savings and break free from expensive proprietary solutions which have fewer features..!!

04 **WevoPBX is a highly configurable system.** All user interface is based on web technology and can be change to cater customer needs. It has built-in flexible script to do call routing and manupulation.

WevoPBX Call Center Features

Recording & Monitoring

Call Queue & ACD

Call Center Report & Billing

Auto Attendant

CRM Integration

Supervisor Whisper & Spy

Hot Desking for Agent Login/Logout

Realtime Dashboard

Gallery

customer satisfaction
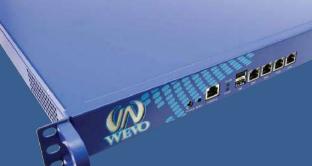
WevoPBX Specifications & Features

Answered Service Level
Answered by Agent
Answered by Queue
Answered Disconnection Cause
Answered by Duration
Detailed Answered Report
Transfers

Unanswered Service Level
Unanswered Disconnection Cause
Unanswered by Queue
Detailed Unanswered Report

Distribution by Queue
Distribution by Month
Distribution by Week
Distribution by Day
Distribution by Hour
Distribution by Day of Week
Detailed Distribution Report

Agent Availability
Agent Session and Pause Duration
Agent Detailed Pauses
Agent Call Disposition
Detailed Agent Report

Realtime View
Realtime Actions (logout,pause,unpause)
Realtime Supervisor Actions (listen, coach, steal)
Realtime Data acquisition

HTML5 Charts
CSV & PDF Exports
Integration with queue recordings
User authentication and authorization

Agent & Queue Dictionaries
Report Designer (add/change formulas)

Configurable SLA intervals and steps
Visual Alarms in Realtime view
Distinctive outbound reports
Search function
Drill Down function to expand on aggregated data

REST API
Inline Help
Export Charts
Scheduled CSV email reports
Shows CLID on reports

	W1500	W2000
Maximum Users	30	30~200
Concurrent Calls	45	30~200
Conference Attendees	60	60
Chassis	1U	2U
Power Supply	Single	Dual
Storage Slots	1x3.5"HDD	8x 3.5" HDD Optional RAID 0,1,5,10
Telephony Card Slot	1x PCIe	3x PCIe
Analogue Cards	4/8/16	4/8/16
ISDN Cards	2/4/8 Ports PRI	2/4/8 Ports PRI
GSM Cards	2/4/8 GSM Slots	2/4/8 GSM Slots
Call Recordings	30 Channels	Optional (max 200*)
Call Billing	Optional	Optional
Fax to Email	Optional	Optional
Call Center Apps	Optional	Optional
High Availability	Optional	Optional
Web Operator Panel	Optional	Optional

WEVO™

we network voice